

Products & Solutions Guide



Connectivity and communication
solutions built for business

www.activedigital.co.uk

Active Digital are not your average telecoms provider

Navigating a rapidly changing landscape, where technology seems to evolve at the speed of light and the pressure to keep up can be tough. We are here to help. Over the last few years, we have experienced disruption like never before. Generative AI, cybersecurity, mobile security and sustainability were among key priorities for IT leaders.

According to CIO.com, 83% of IT leaders expect spending to be higher in the year ahead which highlights the need for a structured approach to future-proof technology investments in tough economic times. CIOs and technical leaders must stay agile and well-informed on disruptive trends. In this guide, we will look at the variety of products, services and solutions we offer which can help you align your IT technology initiatives and plans, with clear business goals.



Balancing digital innovation with value, cost and service

Value represents an important part of future proofing these digital elements and delivering you the right business outcomes. We want our customers to look beyond the price tag and consider the total expenditure over the entire technology lifecycle, such as giving you a seamless experience from the first day of delivering a product or service. From training to maintenance and out of hours support, we work hard to be there when you need us most.

We promise to regularly review your technology portfolio and work with you to continuously reduce system complexity, freeing up resource and making time to integrate new initiatives across the technology landscape. We say this often to our customers; our job is to take away the stress or pain points from overloaded IT teams. Our job is to give your IT teams time back to work on other projects without getting caught up with mobile queries or lost devices.

As a company, we continue to focus on three key areas of expertise: -



Cloud Services



Mobile



Connectivity

83%
of IT leaders expect
spending to be
higher in the year
ahead



Hybrid Working Environments

We operate from three UK locations, ensuring our team can work in a hybrid work environment. Over many years, we've found our hybrid approach is a key driver of our success, fuelling our business growth by deepening relationships across the business. We enable colleagues to work together; virtually and in person, to meet the needs of our clients.

Sustainable IT

Our move towards becoming a more sustainable company, edges closer year by year. Our e-waste recycling program helps our customers keep electronic waste out of landfills. Our equipment buy back service is the most sustainable way to dispose of your IT hardware. We buy servers, storage, networking, laptops, desktops and mobile phones. We continue to transform our own organisation with efforts to reduce paper and power usage. Furthermore, we provide both new and pre-loved mobile devices to always give you the widest choice when purchasing hardware for your employees.

Join us

There has never been a better time to future proof your business with Active Digital. Over 80% of CIOs polled in the 2025 CIO and Technology Executive Survey said they expect to increase their tech and digital investments in 2025.

Interested? So are we. Let's connect and come up with some solutions together.



Richard

Richard Groves
Founder & CEO

Global Perspective, Local Insight

Staying competitive in a digital landscape

Customers recognise that their technology strategy has possibly become the most critical component for their business, not just a source of cost efficiencies.

For over thirty years we have been creating bespoke, high performance mobile and fixed line connectivity solutions for some of the most demanding businesses in the world. Our multi award-winning service is trusted by organisations that include FTSE 100, and organisations representing financial services, pharmaceutical, energy, aerospace, hospitality, legal, sport and many others.

Our role is to support organisations and leaders with technology driven strategies. We want to do what we do best – helping and supporting businesses to grow through digital innovation. We have the technology and the products to help you deliver more to your employees and your customers on a budget to suit you.

Corporate Social Responsibility (CSR)

We support local not for profit organisations with assets donations, such as Mi-Fi units, giving connectivity to those who cannot afford to have access, such as families in temporary accommodation. We have helped hundreds of people affected by data poverty to get online, as part of our digital divide projects.

Over 80%

of CIOs polled in the 2025 CIO & Technology Executive Survey expect to increase tech & digital investments in 2025.

Three Decades of Family Run Success

We leverage our history and heritage as a family-owned business to give our customers a relationship they can rely on. Our role is to empower our clients, leading with a consultancy approach to achieve success with a list of tech critical priorities. All whilst delivering unparalleled value and service.

We look forward to working with you.



Jo

Jo Wimble-Groves
Business Director & Co-owner

Business Mobile Contracts



We recognise that your mobile devices are crucial to your business, which is why we can help you keep track of your devices and the monthly tariff costs. As an independent provider, we partner with all UK mobile networks to give you cost savings and increased productivity. So, whether it's two mobiles or thousands of mobiles, we are big enough to cope and small enough to care.

A network to suit you, supported by us.

With a consultancy approach, we work with you to create a business mobile contract that's built for your business, tailored to your specific requirements. Plus, with eSIM, we provide multi network solutions for those who need more than one network.

eSIM

There are many advantages of eSIM. For example, if you are considering using more than one network, eSIM allows you to store more than one network in it and you will be able to switch quickly between them. So, you could use one number for business and another number for personal calls or have a data roaming SIM for use in another country. This means you can quickly switch between different networks if you find yourself in an area without a signal on your usual network.

Business mobile phone contracts features:

- ✓ Tariff optimiser
- ✓ Choice of all UK mobile networks
- ✓ Business assured devices
- ✓ Easy to scale
- ✓ Fast, reliable customer support
- ✓ Tech and deployment support via our friendly, knowledgeable team
- ✓ Self-serve on our Active Insights app and desktop version

We provide network checks at your offices and can make recommendations for in-building solutions where required. We work closely with all our partners so we can help find the right solution for your business mobiles and get the best value.

With our professional deployment services, we can come to your office to help you enrol and deploy all your new mobile devices, whilst collecting the old ones at the same time. As an Apple partner, we provide ABM (Apple Business Manager) enrolled devices if you need help and support using this free service from Apple.

Device options - Built for business

We recognise that customers need choice, and so you can choose if you would like to purchase or lease your mobile devices. To keep your device in a premium condition, we also like to provide a care and screen protector (normally added to your device before despatch), so you get the right experience from the day we place the device in your hand.

Active Care

Active Care offers protection against accidental damage as well as breakdown and loss. Offering peace of mind, we can protect you and your business when you need it most and will help you get back to full speed in no time at all.



What was the best-selling mobile device in 2024?

The iPhone 15 was the world's best-selling smartphone in 2024, according to new figures. It was closely followed by the iPhone 15 Pro Max and iPhone 15 Pro. Data compiled by Counterpoint Research.

A Sustainable and Ethical Approach

Trade in any old mobiles or tablet devices as part of a sustainability incentive, even if you didn't originally purchase them from us. Our recycling service ensure devices are disposed of in a responsible way. You can also choose to buy pre loved mobile devices from us to re-deploy within your workforce. Our pre-loved devices, also known as graded stock, have been professionally graded by Active Digital (we are an approved Apple Reseller) and our devices come with a short warranty.

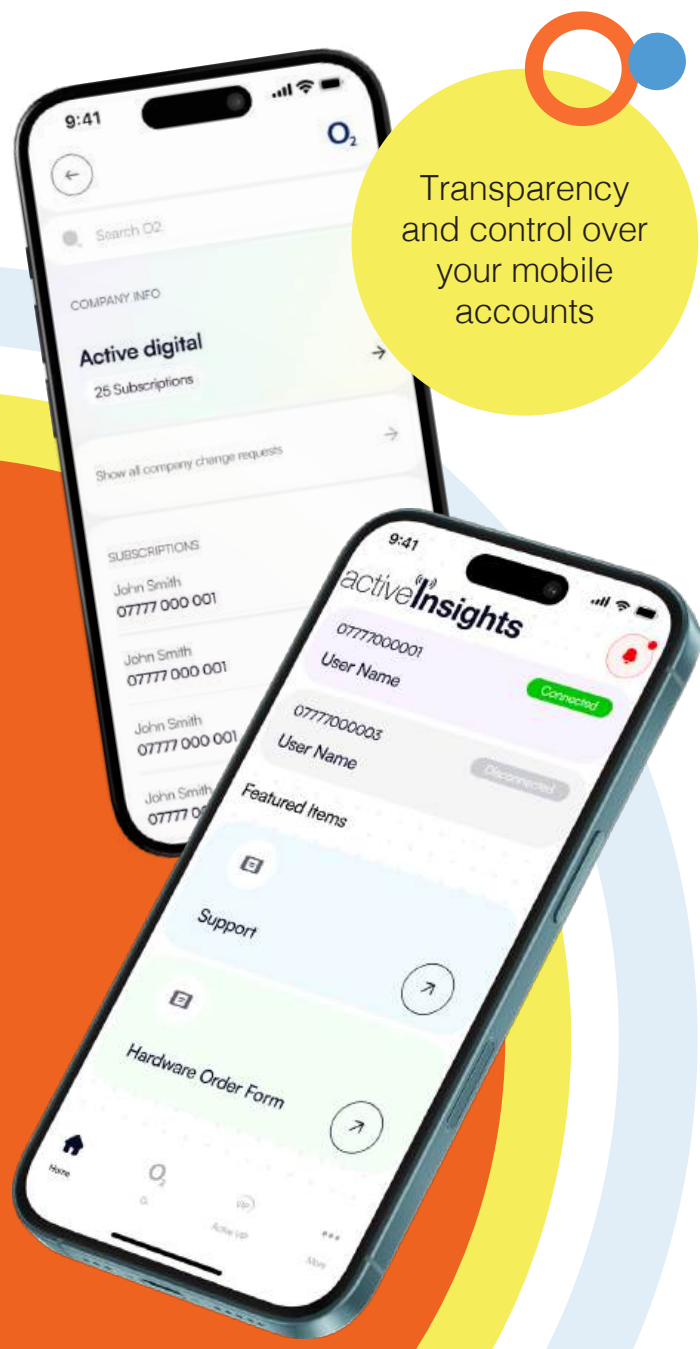
Active Insights

In today's fast-paced world, staying connected and managing your mobile accounts efficiently is vital. That's where Active Insights steps in, revolutionising the way users interact with their O2 and Active VIP accounts. This powerful platform brings convenience to your fingertips, enabling swift modifications to subscriptions, user details, cost centres and even facilitating sim swaps and placing bars, all within a single application. If you are seeking efficient account management, this app is designed to cater to your needs. Take control of your mobile accounts today with Active Insights.



The Power in Your Palm

For us, it is about giving customers choice. Choice over how they manage their account, with options to enjoy the personalised service they receive via calls and emails, as well as the access to make live changes in a self-service app. The move to develop this customer focused app has given us the framework to provide customers with transparency and control over their mobile account, access information and much more. This service enables a new generation of highly personalised user activated and controlled services, tailored to meet immediate requirements.



Active Insights isn't just an App, it's your Digital Companion

Active Insights is also accessible via a dedicated web platform. Since its launch, it has helped many of our customers efficiently manage and maintain their mobile accounts, delivering greater visibility and control over their mobile estates.

The web platform enables customers to access detailed information on their account, monitor and maintain usernames, cost centres and complete SIM swaps and bars directly from a desktop or laptop. This makes things easier than ever. It complements the existing mobile app, which remains fully available for customers who need to make changes and updates while on the move.

Looking ahead, advanced reporting features are set to be introduced later down the line. These enhancements will offer deeper insights into their mobile usage, giving customers the ability to download detailed reports on usage and IMEI information, letting them make smarter, data-driven decisions on the account. Whether you're in the office or on the go, Active Insights continues to evolve to give you full control over your business communications. Exclusively for Active Digital customers.

Connectivity and Broadband

Enabling customer focused solutions

As a **Gamma Technical Alliance Partner**, you can rely on us to find the right solutions for you. Whatever your requirement, or if you are looking to switch an existing service to us, our core role is to provide clear, effective, and innovative solutions that resonate with your business and drive long-term success.

The digital landscape changes quickly, and it can be tricky to predict what the next trend will be. We know that businesses are going to continue to be data-reliant and data-hungry, whatever new applications are developed. Investing in a full fibre, ethernet everywhere connection is the best way to prepare for this, leaving your business in a position where its digital foundations can confidently support whatever the future brings.

We partner with several award winning network providers and organisations, including, BT, Gamms and Virgin Media O2. Trust us for reliable, secure, and robust connectivity solutions.

Benefits of Working with Active Digital on Connectivity

- ✓ Lower costs
- ✓ Increased reliability
- ✓ Single service provider
- ✓ Award winning customer experience



The Growth of Fibre Ethernet

Ethernet has become the technology of choice for connecting businesses to the internet. Combined copper and fibre solutions like Ethernet in the First Mile (EFM) and Fibre to the Cabinet (FTTC) have traditionally been popular options. But increasingly, with copper solutions less able to meet the bandwidth demands of modern businesses, organisations are coming to favour the power of a complete Fibre Ethernet set-up. In short, ethernet everywhere.

It's not hard to see why end-to-end fibre optic solutions can connect home and office workers to both the internet and the corporate network, including business critical applications and voice services. Although EFM and FTTC are cheaper options, they're also slower – so for large enterprises who need a high bandwidth service, Fibre Ethernet is generally going to be the best option.



SoGEA Broadband

SoGEA stands for Single Order Generic Ethernet Access. This powerful business broadband delivers the same performance and data rates as other standard business broadband that you're used to without relying on a traditional phone line to deliver your service, futureproofing your connectivity and reducing your costs.

OUR SERVICES

Full Fibre Broadband for Business

Fibre to the Premises (FTTP) broadband, also known as full fibre broadband, is a type of broadband that is delivered directly to your office or premises via fibre cables. It's a super-fast and reliable internet connection – you can expect speeds of 40 Mbps to 1000 Mbps – with a single, accountable supplier. It offers higher download speeds than traditional broadband for areas that have been enabled for FTTP.

As with SOGEA, a traditional phone line is no longer required for installation of FTTP. Customers will have access to the benefits of full fibre and faster download speeds it offers.



Satellite Connectivity via Starlink

Engineered by SpaceX, Starlink delivers high-speed, low latency internet to the most rural and remote locations around the world. Stream movies, make video calls, game and more—no matter how remote. Designed for self-install, the Starlink kit has everything needed to get online in minutes.

Starlink service plans support one location or on the go use. Starlink installation can be customised for permanent fixed install using Starlink official mounts and accessories available for purchase in the Starlink app. We provide short and long term hire of Starlink for business. Pause and un-pause service at any time.



OUR SERVICES



IOT Data Only Connections (4G/5G) With and Without Static IP Connections

We connect, control and secure the Internet of Things (IoT). The world of connectivity is ever changing. In line with this, we are constantly developing, evolving and transforming our services to bring our customers more data rich solutions.

Many organisations are now utilising mobile connectivity, rather than wired broadband, to transfer large amounts of data. To support this, we are pleased to launch our range of 5G/4G SIM, with or without static IP. These sims can be ideal for overseeing a fleet of vehicles, monitoring remote assets, or deploying CCTV systems. Our SIM cards, paired with our industrial grade 4G and 5G routers, provide the stable, secure, and flexible connectivity solution you need.



What is the fastest broadband for business?

The fastest type of business broadband is the leased line (i.e. ethernet) type. A leased line is quick, reliable and is a dedicated full fibre connection that is not shared between multiple premises (unlike FTTP connections). This means your connection won't be impeded by 'peak time' usage and is a much more reliable connection as it is your own private dedicated line.

Gamma Horizon

Unlock the power of a cloud phone system built for seamless business communications



Horizon is a complete communications service for your business that provides an extensive range of fixed and mobile telephony capabilities via an easy-to-use web portal. The service allows you, the administrator, to easily manage your environment whilst enabling your employees to maximise their productivity.

The service is rich with smart features and an emphasis on control and administration through the web that takes stress away from your IT team. Administrators can easily configure the system according to your organisation's evolving requirements, while your employees can manage calls easily and effectively. Horizon is a reliable and proven service and a jargon-free approach to telephony and communications, Horizon is suitable for any size business and trusted by over 60,000 UK organisations.

With Horizon, you're in control

Control of your phone system with an extensive range of call handling and management features, all operated through an easy-to-use web interface.

What Makes Gamma Horizon Different?



Premium handsets plus desktop and mobile clients

Horizon provides a choice of premium handsets from a range of manufacturers.



Easy to use functionality

A complete and customisable phone system which can integrate into your wider tech ecosystem. The system gives customers a positive experience for both service use and performance monitoring.



Reliability

Gamma own, operate and manage their own reliable network with 99.999% uptime



Flexible working

Your team are no longer tied to a physical phone line, and can work from anywhere.



Future proof

Hosted telephony and VoIP are the replacements for PSTN and ISDN.

Horizon for Teams

Choose how you enable PSTN calling with Operator Connect, Direct Routing or Horizon for Teams. Our flexible direct routing options can be managed, unmanaged or customised. Whatever your business needs, we have a solution to suit every requirement.

Gamma's voice services can be fully integrated into Microsoft Teams with full PSTN breakout. Gamma has triplicate entry points into Microsoft Azure providing high levels of resilience and availability.

Why Choose Gamma for Microsoft Teams

Gamma has been a Microsoft Solutions Partner for over 20 years and in fact, Active Digital has partnered with Gamma, equally for a similar amount of time.

This means together we have a good experience in delivering solutions to customers. Particularly, in enabling voice for Microsoft Teams phone.

A large yellow circle containing text and decorative icons. At the top, there are three small circles (blue, yellow, blue) and a larger orange circle with a white ring. At the bottom, there is a blue circle with a white ring and a small orange circle. The text inside the circle reads: "1 in 3 UK businesses rely on Gamma to power their cloud voice services. Active Digital is a Gamma Technical Alliance Partner, meaning your business is in good company."

1 in 3 UK businesses rely on Gamma to power their cloud voice services. Active Digital is a Gamma Technical Alliance Partner, meaning your business is in good company.



Seamlessly integrated communication & collaboration

Horizon with Webex

Introducing a new standard in unified communications which combines the trusted capabilities of Gamma's Horizon cloud phone system with the advanced collaboration tools of Webex. This best of breed approach provides crystal clear voice, video meetings, instant messaging and more all-in-one seamless platform.

AI-Driven Innovation

This solution integrates the latest AI innovations to enhance your communication experience. Features like real-time transcription, predictive insights, and intelligent call routing ensure your communication system is always ahead of the curve, minimising manual effort and maximising productivity.

Empowering Modern Work Environments

This solution is designed to support hybrid working environments, providing a seamless experience across desktops, mobiles, and tablets. Horizon with Webex ensures that your team has the tools they need to work effectively, regardless of their location, fostering collaboration and innovation.

Gamma PhoneLine+

A simple, cloud-based phone line replacement service

With the legacy public-switched telephone network being phased out, it's essential to transition to the new network, where voice calls are delivered using VoIP (Voice over Internet Protocol) technology. The good news is that it is easy to get started and switch to the new service. With PhoneLine+, keep your existing phone number to avoid disruptions for your customers and save time and money on changing signage, stationery, and advertising. PhoneLine+ is a modern, flexible, cost effective and reliable solution for your business.

With PhoneLine+ you can take and manage calls, from your device of your choice, where and when you want to.

Packed with useful features

✓ Managing Out Of Hours

You can set your Out of Hours preferences for each day, whether it's for the entire day or just part of it. Create a specific Out of Hours message and choose how you want calls to be managed when your business is closed. Managing your customers' expectations can greatly enhance their user experience.

✓ More Than Just One Number

PhoneLine+ offers the flexibility of having multiple phone numbers per subscriber, allowing you to designate dedicated numbers for various functions according to your business needs.

✓ Easy To Use Interface

We understand your busy schedule, which is why PhoneLine+ features a simple user interface, ensuring ease of use for everyone.

✓ Reports On Demand

Utilise the built-in reporting feature to analyse your call patterns and usage trends, ensuring calls are answered even in your absence. Monitor progress against your goals, such as optimising availability, to enhance your overall performance.



BT Cloud Voice

A hosted VoIP system for growing business

A flexible, powerful VoIP solution, BT Cloud Voice combines all the features of a traditional phone system with the flexibility of the cloud.

BT Cloud Voice comes with all the functionality of a traditional phone system. But the big difference is that calls are carried over your internet connection. That means you'll get more flexibility and better ways to control your costs. And unlike traditional phone systems, there's less hardware to buy. So, you'll have fewer upfront charges to deal with.

Managing Costs

Keep costs under control as you won't need lots of phone lines or expensive hardware (just compatible handsets). Set-up costs are low, and software updates are free. Choose your call package and only pay for the features you need.

Collaborate

Call your colleagues for free, start a screen sharing session, make decisions over instant messaging and see who's free to talk.

Call Anywhere, Anytime

As well as traditional call options (like transfer, automatic routing and hunt groups), Cloud Voice turns your desktop PC, laptop or smartphone into an office phone. That way, you can pick up the phone wherever you're working.

Feature Rich Options

Make changes through an online portal, so your team get exactly what they need, whenever they need it. This gives your team the flexibility to work from home or on the go. With everything based in the cloud, everyone can work as if they're in the same room. And if you move offices, you can simply unplug your handsets and take your whole service with you.

Integrate With CRM

If you want to improve the experience you give to your customers, you can integrate the service with your CRM system. When a customer calls, your PC screen displays their details at the same time. So, you can greet your customers personally. You can also add Call Analytics and Call Recording to help you understand how your business is performing for your customers.

Integrate Webex And Microsoft Teams

Integrate Webex with your BT Cloud Voice service. The application can be run across different devices, inside and outside the office. The features available within the app will depend on your Cloud Voice licence.

Furthermore, turn your Microsoft Teams into a flexible cloud-based phone system by adding the power of our global voice network to your platform. If you're looking for the flexibility to extend your voice services to hard-to-reach locations, then Direct Routing is perfect for you. Direct Routing provides you with the flexibility to integrate your existing telephony solution with Microsoft Teams. It also allows for integrating various other critical functions like SBC (session border control) and call centre technology.



Operator Connect for Microsoft Teams

Make mobile and landline calls directly from Microsoft Teams on a network built for speed, resilience and security.



Operator Connect works best for organisations without complex requirements or set-ups. It's for those looking for a quick transition to cloud calling. You can run multiple voice services side by side. If you have a Microsoft Calling plan, Direct Routing or even Operator Connect from another provider you can leave that in place and add our service beside it.

If you have numbers with a different supplier that you want to keep, you can port these across. You will need to allow additional time for the numbers to be released from your outgoing carrier to us.

Operator Connect is an option in Microsoft's cloud calling portfolio for you to migrate your existing telephony to Teams. To make external PSTN calls from within your Teams tenant across our voice network via Operator Connect, each user you want to assign a phone number in Teams will need access to Microsoft Teams and a Teams Phone System license.

All the connectivity and infrastructure is managed by BT as a cloud service to you. Your business will need a Microsoft Teams with an E1, E3, Plus Phone System add-on license or an E5 License which automatically includes the Phone System License.

Key Benefit Of The Solution

- ☒ **Simple pricing**
Straightforward package pricing with no set-up fees for orders of 20 or more subscriptions.
- ☒ **Fast to deploy**
If you already have Microsoft Teams, you can quickly set up Operator Connect. It's even faster if you choose new numbers.
- ☒ **Training and support**
On-demand BT 24x7 technical support and user adoption training – helping you make the most of your investment.

Powerful Partnership:

Our Partnership With Futurologist Ant Morse – The Future of Technology and AI

In today's fast-paced business environment, maintaining a competitive advantage is crucial. In 2024, Active Digital announced an exciting new partnership with **Ant Morse**, founder of Adventa Consulting. This collaboration aims to empower businesses to explore, understand, and deploy the most effective digital solutions to stay connected, relevant, and competitive in the rapidly evolving technological landscape ahead.

This partnership helps clients to not only keep up with technological advancements but also leverage these advancements to gain a competitive edge. By staying ahead of industry trends, businesses can innovate more effectively and respond more quickly to market changes. This partnership focuses on innovation workshops, to upskill growing organisations in technological trends.

Guiding Businesses Into The Future Of Technology

As a renowned futurologist, Ant Morse brings valuable industry insights and thought leadership to Active Digital customers. Talk to us about running an innovation workshop in the comfort of your own office or why not join us for one of our Active Digital events where Ant shares his predictions on future technological trends.

Ant Morse sits on several governance boards and advisory committees globally. He leads a number of research projects, focused on the progression of technologies including Ai, machine learning, data insights, spatial computing, spatial analytics, IoT, AR and VR. Together, we cut through the hype and complexity to provide you with a clear, jargon free overview of the latest technologies, whilst helping you navigate your technology future.

Commitment To Innovation

The collaboration places a strong emphasis on the adoption and implementation of cutting-edge technologies. We will provide guidance on several key areas:

- 1. Artificial Intelligence (AI):** Helping businesses integrate AI to automate processes, enhance decision-making, and improve customer engagement.
- 2. Internet of Things (IoT):** Enabling businesses to connect and manage devices, leading to more efficient operations and innovative services.
- 3. Spatial Computing:** Advising on the implementation of advanced and evolving workplace solutions that utilise spatial computing for enhanced collaboration and secured productivity.

The team at Active Digital would be delighted to set up a free 20-minute discovery call with Ant to discuss what advantages we can bring to your business. We take care of your business by getting things right first time, so you can take care of your business.

Business Driven Networking With A Difference

With Active Digital, you'll feel the difference. Our vision is to build a community where our business community feel welcomed and valued. We regularly host events which are centered around bringing business people together.

Our hope is that you build new connections and relationships to help your own business grow in a relaxed (and fun!) environment.

Focus On Cutting-Edge Technologies

We are the driving force in switching up business networking from Connect over Coffee meet ups, to racing sims and our track days at Bedford Autodrome. Our business networking events are designed to give you more. Our events enable show both new and existing customers our commitment to providing unparalleled support and guidance to its customers in our rapidly changing world. Together, we can help you invest in the right technology solutions that really drive your business forwards. Connect over Coffee Events in Kent, London, and other locations.

Connect over Coffee Events in Various UK Locations

Digital Forms

Convert paper forms to digital

Go paperless with Digital Forms. Convert your paper forms into digital forms without any coding. Collect responses from any device, save time and money, and boost efficiency across your entire organization.

Make this year the time that you truly turn your back on paper and embrace the digital revolution. We have created a range of form solutions and business applications you can truly call your own.

Document So Much More

With our digital forms solution, you can capture not just written text but images, videos, sketches, additional attached documents and signatures. All within a dedicated application on your mobile device that works online as well as offline.

Backed Up And Secure

Our digital form solutions are hosted on Microsoft's Azure cloud infrastructure, which enables us to deliver highly scalable, available, and fault-tolerant services. As well as being fully GDPR compliant, your information remains secure, backed up and in line with UK/EU legislative storage requirements. A server version of our digital forms solution is also available to host on-premise.

Years Of Experience

Leverage the years of experience we have with brilliant examples of ways to adopt digital forms, including using the app for despatching jobs and tasks. Our app has been particularly successful in construction and maintenance companies. With the ability to capture GPS & Map Locations, capture signatures whilst on site, as well as scanning bar codes and QR codes, your business can benefit from being confident that forms are captured in the correct location with the latest information. Finally, with the ability to customise the look and feel of the forms on our application and outputs, you can have consistency with branding throughout your whole workflow.

- ✓ Work anywhere
- ✓ White label solution to add your own branding
- ✓ Collect & manage data online
- ✓ Create online forms fast
- ✓ Streamline your workflow
- ✓ Gather signature capture and GPS

Like To Learn More?

We challenge you to consider which of your current paper forms to transform into digital forms, such as new starters (HR), accident forms, engineering forms, health and safety documents, which can benefit from all these additional features without costly software development costs.

Ask now for an online demo or a 30-day trial.

Mobile Voice Recording

A compliant, seamless and secure way to record mobile calls and SMS messages.

Since November 2011, various UK financial institutions have been required by regulators to record mobile calls between traders and their customers. And even though fixed-line recording is widely used, few businesses are aware that this can also be done on mobiles.

Mobile Voice Recording (MVR) helps you meet all your regulatory requirements and gain greater control and transparency of your customer interactions, without compromising user experience. It's also secure and flexible. You can choose hosted, on-premises or hybrid solutions and customise it to meet your needs.

We partner with several UK mobile networks and providers to offer the widest choice of mobile voice recording solutions to our customers. With our solutions, customers can capture voice, video, chat networks and services operated directly by the network providers.

Flexibility, Simplicity and Security

Be Compliant

MVR enables you to track of conversations between your staff and your customers.

Phone Call Recording At Home And Abroad

Record and store all calls and texts even when out of the country. Wherever and whenever calls are being made, giving complete peace of mind.

A Flexible Solution

Use whichever mobile devices and operating systems you like. Choose a hosted, on-site or hybrid solution, and customise it to meet your needs.

Is Mobile Voice Recording Right For You?

Your business and people need the best and the most secure channels of communication in this new world of work. Our MVR services are a network based, giving you mobile voice recording and SMS capture that operates seamlessly for your mobile workforce. We can help you take care of keeping an accurate record of your business calls in line with regulatory compliance.

"Mobile voice recording has greatly helped our organisation to adhere to data protection and helps us to easily find the recordings we need. This provides peace of mind for regulatory requirements. This has proved to be a really solid and reliable solution which fits what we need."

Multinational Energy Company

Cyber Security for Business

Maintain robust security and compliance across your organisation



? Cyber Incidents – What Are The Stats?

The cyber security longitudinal Survey (CSLS) carried out in 2024, demonstrating how imperative it is for businesses to establish clear cyber security policies.

79% of medium and large organisations (inc. charities) have experienced some form of cyber incident in the past 12 months.

74% of businesses reported a phishing incident in the past 12 months and people impersonating staff in emails or online remains high

↑↑ The volume of businesses experiencing hacking or attempted hacking of online bank accounts has increased year-on-year

Whether you run a small business or manage hundreds of employees, we can help you secure your data and devices to protect your business from a cyber-attack. We offer a range of flexible solutions as we understand that everyone has different needs when it comes to IT security. That's why we'll work with you to find what's right for you – and then help implement them too.

As organisations support hybrid and remote workforces, they're challenged with managing the different devices that access organisation resources. Company administrators need to protect organisation data, manage end user access, and support users from wherever they work.

Whether you're supporting iOS, Android, Windows, macOS, Chrome OS or ruggedized devices, we can support you in easily managing and protecting your on-premises and remote corporate-owned tech hardware (laptops, desktops, devices and more).

With Endpoint Management, Your IT Administrators Can:

- ✓ quickly enrol and configure devices
- ✓ manage cybersecurity
- ✓ automate and integrate third party apps



Sophos

Sophos security services help secure your company data and protect your business from cyber attacks. It's a pay-per-user suite of eleven services that you can pick and choose from.

Sophos is perfect for businesses that are looking for one solution to protect their devices, data, email, and web communications. It's easy to set up and manage directly.

Benefits of Sophos

- ✓ Defend your business against ever-changing threats
- ✓ Protect your revenues by preventing downtime or regulatory fines
- ✓ Enhance your reputation as a trustworthy choice for customers
- ✓ Grow your business knowing that your people, data, and assets are safe

IBM MaaS360

As one of our best-selling products, IBM MaaS360 can help ensure your employees have the productivity apps they need, anytime, while helping maintain robust security and compliance across your organisation. With streamlined device management you can automate and simplify endpoint management across mobile devices and laptops to support the hybrid and frontline workforce, all from a single console.

With MaaS360, you can create secure mail, browser, workplace app container and usage policies. Utilise the platform to enable users to access, create, edit, and sync documents on their devices. Managed documents can be version controlled, audited, and secured through data loss prevention (DLP). Interested?

Manage laptops

Combine modern and traditional client management for Windows and Mac. Extend MaaS360 as a hub for automated functions, both standalone and integrated.

Manage mobile devices

Support corporate email and apps with advanced Android iOS and iPadOS mobile endpoint management features. Perform immediate enrollments, patch management and remote troubleshooting, while controlling mobile expenses.

Integrate with Microsoft

Manage and integrate your Microsoft ecosystem with your technology stack to enable distribution, control access and apply policies.

Microsoft Intune

Microsoft Intune is a cloud-based endpoint management solution. It manages user access to organisational resources and simplifies app and device management across your many devices, including mobile devices, desktop computers, and virtual endpoints.

With Intune, you can create policies that configure features and settings and provide security & protection. Your admin team fully manages the devices. This includes the user identities that sign in and the apps that are installed.

Intune allows you to manage devices owned by your organisation and devices owned by your end users. Microsoft Intune supports Android, Android Open-Source Project (AOSP), iOS/iPadOS, Linux Desktop, macOS, and Windows client devices. With Intune, you can use these devices to securely access organisation resources with policies you create.

Intune integrates with third party partner devices and apps such as Google Play for Android apps. Apple tokens and certificates for enrollment and apps: When they're added, your iOS/iPadOS and macOS devices can enrol in Intune and receive policies from Intune. Admins can access your volume purchased iOS/iPad and macOS app licenses and deploy these apps to your devices.

Microsoft Intune:

If you manage on-premises Windows Server, you can use Configuration Manager

Next Steps

From providing tailored recommendations to getting you set up, our digital experts help every step of the way. Ask for a free demo of any of these solutions from our digital team.



Mobile Phone Safety for Kids with Children's SIM

Active Digital – A Tech Company On A Mission To Provide A Safer SIM

Parenthood comes with a million and one worries, and that's before you introduce mobile phones. We are focused on looking at ways we can support parents considering giving a child their first device. The aim is to provide a locked down SIM and alternative "non smart" devices.

Our Partnership With Internet Matters



We have partnered with Internet Matters to help keep to help keep children and young people safe online in a digital world.

We have talked to various other charitable organisations to understand people's perceptions and considering their lived experiences.

Children's SIM

We have pioneered the most reliable method to safeguard your child's smartphone experience. We are offering parents a locked down SIM card for calls, text and limited data for searching bus/train times etc; all packaged with a Nokia device.

Having a Nokia device from Years 5 or Year 6, children can slowly be introduced to the initiative of having a connected device, without all the social media noise.

72% of parents are concerned about their children being bullied online

62% of parents worry about the impact their digital technology use has on their children's mental health

41% of parents say they struggle to stay in touch with what their children are doing online

1/2 Less than half of parents use social media parental controls settings

2/3 of children say they have had experiences online that were or could be harmful

How Can We Help?

- For parents & caregivers – talk to us about a children's SIM and Nokia bundle.
- Business / Organisations – please talk to us about running a webinar for your parent network in partnership with Internet Matters.
- Primary & Secondary Schools – Interested in the Nokia movement? Talk to us today about webinars, coffee mornings and pilot schemes.

Active Care

If your business phone is lost, stolen or broken, we will get a replacement to you anywhere in the UK, fast.

London is grappling with a significant surge in mobile phone thefts, with recent data revealing that a device is reported stolen every six minutes. A 73% increase from 2019, the Major of London's Office said. However, figures taken from The Independent, show hotspots outside London, including in Kent, South Yorkshire, Lancashire and Essex.

Active Care offers protection against accidental damage as well as breakdown and loss. Offering peace of mind, we can protect you and your business when you need it most and will help you get back to full speed in no time at all.

A Service You Can Rely On

- ✓ Add Active Care to your account anytime during your contract
- ✓ Connected straight away - Your replacement device is ready to use right out the box
- ✓ No forms for you to fill in – a team adviser will arrange delivery
- ✓ Competitively priced from £5.00 per month.
- ✓ Cover for accidental damage – dropped your phone? Don't worry, you're covered.
- ✓ Worldwide cover –our policy will cover you during your travel, wherever you go
- ✓ Fast, effective and responsive cover for the unexpected

This service is strictly limited to handsets owned by or previously purchased from Active Digital and to the device IMEI and/or serial number recorded by Active Digital. If a mobile number associated with this device's IMEI or serial number is to be disconnected or ported away from Active Digital, then any Active Care agreement will immediately become void. Terms and Conditions apply

78,000 people had their phones stolen in the year up to March 2024. A rise of over 150% compared to the previous period.



Professional Services

Expert Support. Seamless Setup. Complete Confidence.

At Active Digital, we don't just provide cutting-edge connectivity and communication solutions — we make sure they're set up right, the first time.

Our team of skilled engineers and support specialists deliver tailored, on-site and remote services to ensure your systems are installed, configured, and optimised for peak performance. Whether you're upgrading a fleet your mobile devices, phone system, expanding your Wi-Fi coverage, or deploying Starlink or a leased line connection — we're here every step of the way.

Mobile – More Than Just Devices

We know that mobility is more than just devices, tariffs and networks — it combines the tools, connectivity, data, applications, and end-to-end services you need to work in new and more innovative ways.

Our onsite deployment days give you access to our mobile experts to help you deploy your devices to your team, set up and ready for you with the right security settings. We can help you get everything set up, from device protection and data management to training — ensuring your entire business get the right experience from the day we put the device in their hands.

Connectivity & Network Services

Router Setup & Remote Management

We handle full installation and configuration of your business router, ensuring secure access and optimal network performance from day one. We also offer remote router management, giving you peace of mind that your network can be monitored, maintained, and supported without the need for onsite intervention

Mesh System & Access Point Setup

Extend your network coverage with professionally installed mesh systems and access points. Enjoy seamless connectivity across your entire site with minimal disruption.

VoIP & Phone System Services

Phone System Surveys

Before installation, we conduct a detailed site survey to assess your current infrastructure, layout, and communication needs. This allows us to design a phone system tailored to your workflow — ensuring optimal performance, call clarity, and future scalability.

Phone System Installation

From small teams to large-scale deployments, our engineers install and configure your VoIP phone system with care and precision.

Phone System User Training

We don't just install — we empower. Our hands-on training ensures your team can confidently use all system features and tools. We provide advanced training for IT admins and managers covering call routing, voicemail management, system analytics, and user controls.

DECT Surveys & Setup (Onsite & Remote)

We offer detailed DECT coverage surveys to ensure wireless handsets perform flawlessly. Whether onsite or remote, we design and implement DECT solutions that work where you work.



Starlink Services

Starlink Survey

Partner with us to determine if Starlink is right for your location. We'll evaluate site conditions, line-of-sight and installation requirements to guarantee performance.

Onsite & Remote Starlink Setup

Get Starlink up and running with minimal hassle. Choose between onsite installation or remote support to get your satellite connection delivering speeds from day one.

Leased Line Survey

We evaluate your premises and infrastructure to ensure leased line feasibility and performance.

Leased Line Router Installation

Get connected fast with expert router setup for your leased line service, ensuring secure, symmetrical speeds and guaranteed uptime.

Pricing available upon request.

Connect your marketing tech with Dotdigital

Improved customer targeting and smarter segmentation

According to Salesforce, an overwhelming 91% of companies have noticed an increase in demand for automation in the past two years. By leveraging marketing automation technology, you can streamline your workflow, personalise customer experiences, and drive growth.

In today's fast-paced digital landscape, marketing automation has emerged as a game-changer for marketers. By leveraging advanced technology and data-driven strategies, marketing automation offers many benefits that can significantly impact your marketing strategy.

With Dotdigital, you can send SMS campaigns or simply use the platform to improve customer engagement. Its automation capabilities make it easy for you to create campaigns with ease. Dotdigital also provides real-time insights and analytics, enabling you to measure campaign success and optimize your marketing efforts accordingly.

We know that updates via SMS are always delivered quickly rather than sitting in email inboxes. SMS marketing automation personalises campaigns for each recipient, reaching their attention with dynamic content. With this platform, Active Digital customers can use the service to send email receipts, important customer updates, receipts, shipping information and more – all landing without a hitch.

Consistent Connectivity for Any Device

Delivering Global, Uninterrupted Connectivity, Even In Hard-To-Reach Areas, Thanks To Multi-Network SIMs

We provide our customers with multi network net SIMs and solution-fit IoT connectivity, built on a custom core network that ensures high-performance. Whether you need SIM-only solutions or a turnkey connectivity package, our connectivity solutions support a range of use cases. In summary, cellular IoT connectivity gives more resilience and extra security.

Multi Network SIMs

Unsteered multi-network SIMs that allow devices to connect to the strongest network during downtime. Dual, tri and quad SIMs available.

SIM migrations

For seamless transfer of existing SIMs to our service

On-demand backup

SIM + router for seamless failover

Pre-ethernet

SIM + router for rapid deployment before fixed-line

Primary connectivity

SIM + router for pop up connectivity or fixed-line replacement

Mobile WAN

For flexible, scalable mobile networking

For unshakable resilience, Active Digital will keep your business connected.

Renewable Energy Services

Our renewable energy team is structured to deliver bespoke services and solutions that are tailored to meet your business needs. Our specialist partners work closely with you to integrate services on the most suitable package. Our energy team have the expertise in all areas of energy management, including procurement, environmental solutions, engineering and auditing of energy and utilities markets.

Our vision

To become a leading consultancy in energy and telecommunications, providing robust, service-led support in power generation, transmission, distribution, and utility infrastructure, while advancing energy efficiency, digitalisation, and sustainable development.

Our projects

We pride ourselves on delivering real-world, results-driven solutions across a range of renewable and smart energy applications. We deliver exceptional customer service by quickly identifying client needs and offering sustainable, cost-effective energy solutions. We emphasise collaboration by empowering client teams through knowledge sharing and practical training to promote long-term success.

Our strength

Our enduring relationships with clients and partners have given us valuable insights into real-world challenges. These collaborations are built on trust, technical capability, and consistent delivery—qualities that have positioned us as a reliable, long-term partner for energy infrastructure and sustainable transformation. Our comprehensive, end-to-end services across the energy, telecommunications, and infrastructure sectors, includes:

- Solar PV system design & installation
- Battery energy storage systems (BESS)
- Floating solar technologies
- EV charging infrastructure & CMS
- Energy management systems (EMS)
- Carbon reduction and net-zero strategy development

Why partner with us?

- ☒ Proven track record in diverse geographical markets
- ☒ Multidisciplinary teams blending engineering, consultancy, and sustainability
- ☒ Strong global partnerships with manufacturers, funders, and technology innovators
- ☒ Commitment to digital transformation and low-carbon development
- ☒ Focused on customised solutions aligned with customer goals

Built on Purpose. Driven by Values

At Active Digital, we don't just connect devices—we connect people, ideas, and potential. For over three decades, we've been at the forefront of mobile and digital transformation, delivering smart, personalised solutions to organisations that want more from their technology. With a reputation built on trust, agility, and a commitment to service excellence, we're proud to be a strategic partner to businesses across the UK.

Our vision

We believe the future of work is mobile, flexible, and human-centered. Our vision is to empower every business to work smarter—not harder—through innovative technology, award-winning support, and a partnership approach that puts people first. As a family owned business, we are shaping a digital future where time is saved, stress is reduced, and customers feel the difference.

Our values

- **Customer first** – Our clients are at the heart of everything we do. We listen, we understand, and we act with integrity.
- **Innovation, always** – We embrace change, challenge convention, and invest in what's next.
- **Excellence through service** – From the first call to ongoing support, we deliver with care, clarity, and commitment.
- **Together, stronger** – Collaboration powers our success. We grow stronger with our team, our clients, and our partners.
- **Sustainability & responsibility** – We're accountable to our planet and our people. Digital progress should also mean a better future for all.

Why choose us

Choosing Active Digital means partnering with a trusted, award-winning provider dedicated to delivering exceptional service, proactive account management, and tailored mobile and digital solutions. With over three decades of industry expertise, we pride ourselves on our personal approach, rapid response times, and commitment to long-term partnerships that deliver measurable value. Whether it's managing your mobile estate, streamlining operations, or simply making life easier, we're here to deliver real value, every step of the way. With Active Digital, we don't just supply services; we become an extension of your team.

Let's move forward,
together.

Active Digital is
more than a telecoms
provider—we're your
digital partner for
what's next.



Join Us Today

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