

activedigital
communications



www.activedigital.co.uk
business mobile voice & data solutions

we're **changing** communications

By switching your communication management to Active Digital, you can reduce ICT workloads, improve service levels and reduce costs.

about us

Ok, there are other mobile solutions partners out there...

Why Choose Active Digital?

The short answer is, everything we do is designed with your business in mind. Our eye is focused on providing your company with an exceptional level of service and genuine value.

Established in 1996, Active Digital is one of the UK's leading independent providers of Business Mobile & Data Solutions. We work with clients to make impartial recommendations to create a voice and data solution which will reduce costs, boost productivity & improve service levels with our '**award winning**' customer service.

Today's business workforce is more mobile than ever - and there is an increasing demand for handheld solutions that allow real-time access to email, calendar, contacts and other applications. Our flexibility and versatility as an independent company enables us to provide tailored solutions to suit individual companies, rather than enforcing any one product, regardless of need.

As a complete communications partner, our innovative solutions include:

- Mobile voice and data solutions
- Blackberry and Microsoft email
- Fixed line solutions and broadband
- GPS tracking
- Mobile applications
- Bluetooth signature recognition pens
- Video conferencing

Whatever the size of your business, by switching your services to Active Digital, your communications can become more sophisticated and you will benefit from one contact number for all your voice and data needs.

"I am proud to be associated with Active Digital. They are a fresh, dynamic and professional company and are growing at an incredible rate. Their services are unique in the marketplace and I would encourage all business managers to speak to Active Digital about their communication needs."

Steve Backley OBE

Steve Backley OBE

Company Ambassador

We are delighted to have Olympic Javelin champion Steve Backley as our **Company Ambassador**. Steve Backley helps to promote our solutions to UK businesses and attends our regular corporate events, including charity golf days and business seminars.

Profile

Steve Backley is one of the most consistent and successful athletes of the golden era:

- 3 World records
- 3 Olympic medals
- 13 major championship medals

Britain's first athlete to win 4 consecutive European titles - a true demonstration of his strength of character and unrivalled ability to overcome adversity. The only British athlete to have ever won medals at 3 consecutive Olympics.

A background in sports psychology and a rich experience of competition at the very highest level. He offers an insight into the mind of an elite performer, explaining what it takes to achieve your goals. His down to earth, honest style strikes a chord with everyone.



passionate **about service**

Because business is our passion, we understand that customers come first.

Every time we have contact with a customer, new or existing, our promise is to deliver an exceptional experience. We consistently work hard to ensure we continue to nurture existing customer relationships as well as gaining and building new ones. At the National Customer Service Awards, Active Digital was voted 'Business to Business Team of the Year'. Therefore, there's never been a better time to switch to us.

At Active Digital, we have the processes and technology to ensure the service you receive is first class. Our dedication and commitment to our customers has helped us achieve various awards and accreditations we are truly proud of.

Mobile Retailer Awards
Diamond Award for Customer Satisfaction
National Customer Service Award
Kent Business Awards
Fast Growth Business Awards
Kent Chamber Business Excellence Awards

We'll make sure your organisation has 24/7 support and a dedicated account manager. We work closely with our customers to understand their business to build a strong and long-term working relationship with them.

When contacting us, you'll always get through to a human being - not a recorded message. We're here 24 hours a day, 7 days a week to answer your queries and help in every way we can. Plus, we aim to answer 98% of all calls personally within seven seconds and you won't be placed in a queuing system. Our support centre is based in the UK and you'll speak to trained advisors who specialise in helping businesses like yours.

"Our relationship with Active Digital has become invaluable in terms of the quality of service we receive. Having well supported mobile communications is crucial to our business."

Mark Wilkinson Furniture

our clients

We pride ourselves on the array of companies who choose Active Digital for their mobile and data services. We've helped some of the UK's leading organisations across all industry sectors to develop, implement and manage voice and data solutions that enable them to maximise their investment, reduce costs and increase the efficiency of their business operations. Our customers include blue chip companies, charities, household names and smaller enterprises from many different market sectors.

Our clients enjoy a pro-active approach to customer service including:

- Regular contact and business reviews
- Monthly newsletter with technology updates
- A dedicated, personal account manager
- 24/7 customer support
- Bespoke billing and reporting
- Expert, professional and impartial advice

We work hard to meet the business needs and expectations of our clients. We take the time to work closely with you to understand your industry and business with the aim to build a strong and long-term relationship with you.

Our passion for customer service can be seen throughout our company and our work.

"They're always very helpful, and they always come back to you if you have a question. I would happily recommend Active Digital to others."

Ennis Foods UK Ltd t/a Skytrac



Switch your business communications to Active Digital and reap the rewards.

corporate days

We reward our customers for their valued custom and loyalty. Our corporate events are free; great fun and give our clients an enjoyable day out from the office. Our regular events include:

PalmerSport - The Ultimate Driving Day Experience

Set in a unique, specifically designed venue, Bedford Autodrome, this event is more exciting than a normal racetrack day. Racing cars such as the Formula Palmer Audi and Palmer Jaguar JP1 are enjoyed by every guest. All cars can be pushed to their limits due to the extensive run off areas at the venue; there are no crash barriers to worry about, just five miles of track at Britain's largest purpose-built corporate race track.

"Thank you for the opportunity to join you at the Bedford Autodrome for a thoroughly enjoyable day of driving. I found the day utterly exhilarating and was genuinely bowled over by the quality of the day. Right from the moment we arrived, the service was first class. This high standard was maintained throughout the day. I struggle to remember a day that was so invigorating."
Steve Backley OBE

Events at 'The O2' Arena

Priority tickets for customers for events at the O2 Arena, London.

Charity Golf Days

Relax and enjoy 18 holes of golf on some of the UK's finest golf courses. Plus, an ideal opportunity to help Active Digital raise funds for the chosen charities of the day.

Brands Hatch Rally Challenge

For those that prefer a more sideways approach to their driving, the challenges of the Rally School are a must. This event is always a firm favourite with our clients.

Visit our website for more information on our corporate events and how to get involved.



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Offices in Kent, London and America